FuseMail®
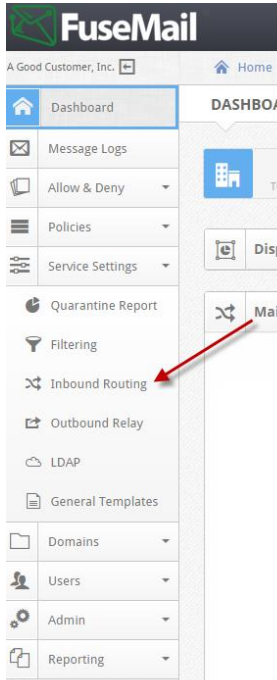*Configuring Inbound Email Routing*
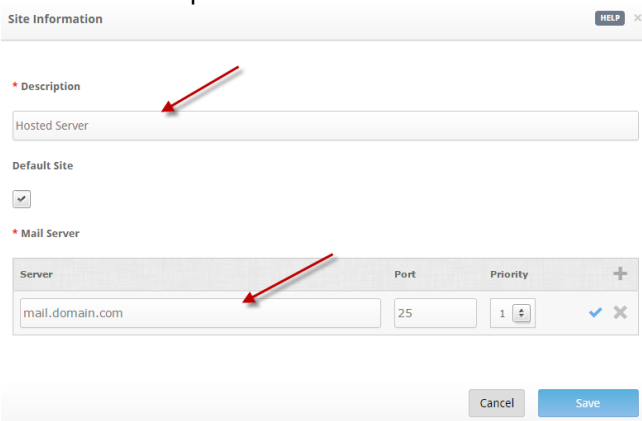
Customer Dashboard

Inbound Routing

1. Press the **'Inbound Routing'** option found below the **'Service Settings'** menu of the navigation panel

2. Click on the **'Add Site'** button which will open a new window.
3. Enter a description for the mail server you are configuring, i.e. "Hosted Server" or "Philadelphia Office".
4. Select **'Default Site'** checkbox if this entry is going to be the primary delivery point.
5. Click the green plus sign (+) to enter the customer Hostname or the mail server IP address.
6. Confirm the Port number and Priority are correct and press the blue check to Confirm.
7. Press **'Save'** to proceed.

> **NOTE:** You can create Multiple Sites with multiple server entries if you have a client with multiple domains, each having a different Server Delivery point.

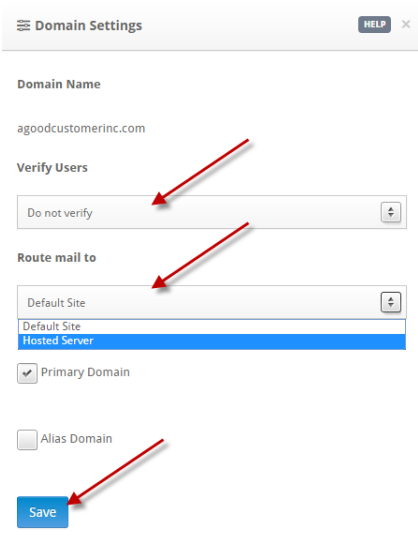**Assign Inbound Routing Site Created**

1. Within the Customer Dashboard you must select **'Domain List'** from the **'Domain'** menu found in the navigation menu.
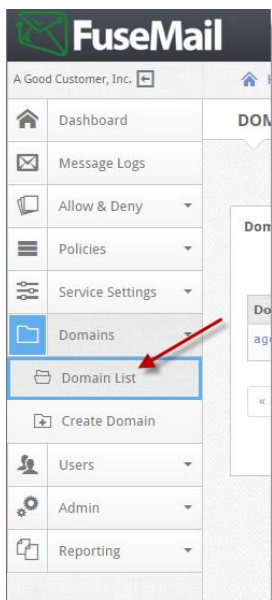
2. Click on the Setting Icon found next to the domain.
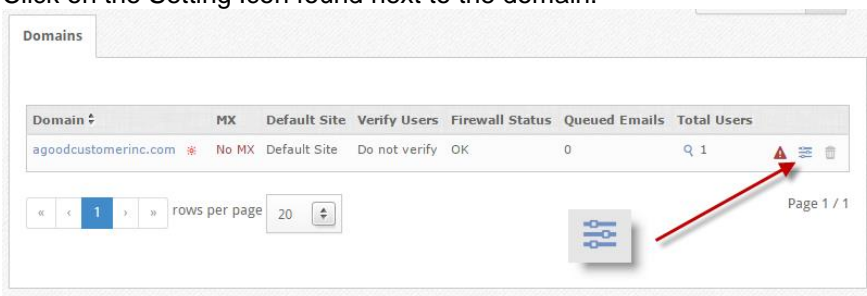
3. Choose how this customer will **'Verify Users'**.
4. Click the **'Route mail to'** dropdown menu and select the new Inbound Routing site you just created.
5. Click **'Save'.**

Add FuseMail IP Range

1. In order to receive mail from the secure FuseMail data centers you must add the below IP Addresses to the firewall.
   - IPs(IPS listed cover both primary and secondary data centers)
     72.35.12.0/24
     72.35.23.0/24
     208.70.128.0/21
     192.162.216.0/22

Redirecting MX Records

1. After your account is completely provisioned and the FuseMail IP Range has been added to the firewall, you will need to redirect all inbound email to the FuseMail Data Centers. FuseMail is configured to accept all mail for clientdomain.com and relay the mail to the IP listed in the Inbound Routing section of the dashboard.

2. The MX records needed are as follows:
   - clientdomain.com.mx1-us.mailanyone.net   Preference: 10
   - clientdomain.com.mx2-us.mailanyone.net   Preference: 15
   - clientdomain.com.mx3-us.mailanyone.net   Preference: 20

   NOTE: *Replace "clientdomain.com" with the actual client's domain. Delete all the other MX records listed for the domain. Full Propagation of MX records can take anywhere from a few hours to a number of days depending on the Time to Live (TTL).

3. After email is fully flowing through FuseMail and no other solution, we highly recommend locking down your mail server to only except mail from FuseMail. Through locking down your server to only accept port 25 connections from the FuseMail IP range, you ensure all inbound mail must be filtered through FuseMail before reaching your server.